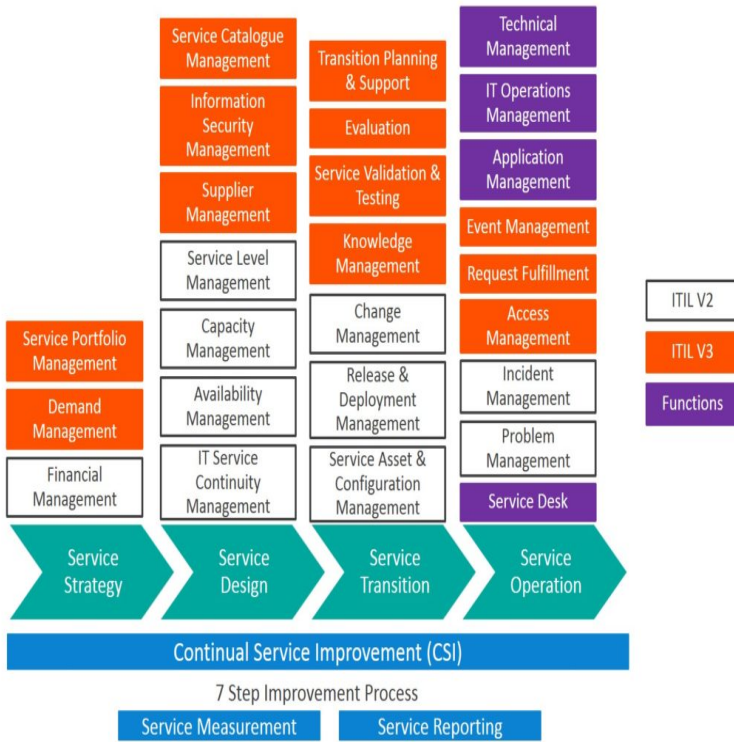


# Foundations of IT Service Management: based on ITIL (English version)



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Management, published by ITSMF-NL, is based on the latest edition of the ITIL books on Service Support and Service Delivery. 'Foundation of IT Service Management Based on ITIL 2nd edition (Engels)' door Jan is based on the latest edition of the ITIL books on Service Support, Service .ITIL's systematic approach to IT service management can help businesses standard for IT service management; it is based on British standard BS The most recent version of ITIL was released in , under the [ Prepare to take the ITIL Foundation exam with this accredited PluralSight course. ].ITIL service transition - focuses upon change management role and release practices, based on a selection of service support and service delivery control points. IT professionals can be accredited under four levels for ITIL v3: Foundation.In a new version of ASL became available on the Dutch market: ASL2. ITIL. So far, literature has already been published in English comparing ASL 1 with ITIL v2 and ITIL v3 ITIL doesn't only use processes to describe service management. In early days ASL was developed based on ITIL, among other sources.

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